

# Shipping and receiving goods after Brexit

As businesses adjust to a life after Brexit, there are understandably questions around international commerce that need addressing. Lucy Zodion continues to trade internationally. We endeavour to maintain our strong trade links with businesses from countries both in the European Union and outside.

Our dedicated Brexit FAQs have been compiled to support you by answering common questions around post-Brexit, and how this affects the way we do business with you.



**Q: What Global Carrier do you use?**

**A: We use UPS.**

To place an order with us we require your UPS account information.

This means any taxes and duties are invoiced to you by UPS and makes sure you're kept informed with all order updates.

If you don't have a UPS account you can still place an order with us but you'll still be asked to pay taxes and duties. Upon delivery a small handling fee will be charged at the door.



**Our global carrier is UPS**



**Can I use a freight forwarder?**



**Q: Can I use a freight forwarder?**

**A: Yes.**

If you'd like a freight forwarder to oversee the shipment on your behalf, we can support this. We deliver to your choice of freight forwarder in the UK and they can ship goods to the destination country, which is usually the country your business is based

Freight forwarders can also arrange customs clearance of goods, maintain all documentation, oversee cargo packing, etc. on your behalf. This means they may be able to offer a service where they invoice any taxes or duties.



**Q: Can I arrange collection independently?**

**A: Yes, we refer to this as Ex works.**

This means you are responsible for the full shipping process, including collecting goods from us.

Just let us know you'd like to use this option when ordering and we'll work with you to ensure your items are ready, when required.



**Can I arrange my own collection?**



**Do I need a Duty Deferment account?**



**Q: What is a Duty Deferment account, and do I need one?**

**A: A duty deferment account enables you make one payment a month via Direct Debit, instead of paying for individual consignments.**

You can apply for a duty deferment account if you're an importer, someone who represents importers or you're releasing goods from an excise warehouse. You can do this through your local government website. Some of the taxes may be claimed back.

There may be other options available, please check your local government website for details.



**Q: I'm based in Ireland; do I need to use a TAN account?**

**A: If you're based in Ireland, yes.**

A Revenue Trader Account Number (TAN) is a number provided by Revenue that acts as a secure channel.

This enables you to make secure payments, such as import duties. Even in the case that duty is at zero on imported goods, you must still set up a TAN account, for audit purposes.



**Do I need a TAN account?**

We hope the above FAQs support you.

If you have any further questions about shipping and receiving goods that remain unanswered, please contact our Customer Services team via the below details: